



Venue: Embassy Suites by Hilton St Augustine Beach Oceanfront Resort
 300 A1A Beach Boulevard St Augustine, Florida 32080 USA
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Program of The Resilient Health Care Society Preconference 2023 May 22, 2023

07:30 - 08:30 Registration at Blue Heron Room

		Speaker		
08:15 - 08:30		Introductions Welcome and Introduction of Speakers and Facilitators	Mary Patterson	
08:30 - 09:00	30 min	1. Background and Introduction to Safety I and Safety II and RHC	Robyn Clay-William	
		Description/definitions and System		
		Margin		
		Brittleness		
		Boundaries		
		Graceful Extensibility		
09:00 - 09:30	30 min	Discussion (facilitator: Carl Horsley)		
09:30 - 09:50		Break		
09:50 - 11:05	30 min	2. Explanation of Concepts	Ellen Deutsch	
		Work as imagined and work as done		
		Efficiency thoroughness trade-offs (ETTO)		
			Complex adaptive systems	
	25 min	Resilience potentials and collaborative learning	Siri Wiig and Cecile Haraldseid	
20 min	Resilience capacities	Hilda Lyng		
11:05 - 11:35	30 min	Discussion (facilitator: Kazue Nakajima)		
11:35 - 12:35		Lunch		
12:35 - 14:05	15 min	3. Models and Strategies		
		Resilience Analysis Grid (System capacity model)		
		CARE model		
		Functional Resonance Analysis Method (FRAM)		
		Resilience engineering and risk management		
20 min	Role of patients and families in resilience engineering	Veslemoy Guise		
14:05 - 14:35	30 min	Discussion (facilitator: Siri Wiig)		
14:35 - 15:00		Break		
15:00 - 15:30	30 min	4. Resilient Healthcare in Action	Carl Horsley	
15:30 - 16:00	30 min	Discussion (facilitator: Robyn Clay-Williams)		
16:00 - 16:30	30 min	5. Closing Thoughts and Summary	Jeffrey Braithwaite	
16:30 - 17:00	30 min	Discussion & Questions (facilitator: Axel Ros)		