



**Venue:** Embassy Suites by Hilton St Augustine Beach Oceanfront Resort  
 300 A1A Beach Boulevard St Augustine, Florida 32080 USA  
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## Program of The Resilient Health Care Society Summer Meeting 2023

**07:30 - 08:30 Registration at Blue Heron Room**

**Tuesday 23 May – Day 1 Theme: Key RHC initiatives (RiH project, CARE model, methods/research)**

(Moderator)

08:30 - 09:00	30 min	Welcome and introductions <a href="#">Mary Patterson and ExCom members</a>
09:00 - 10:00	60 min	Session 1 Resilience Engineering and Safety II - Current State and How We Got here. <a href="#">Jeffrey Braithwaite</a> , <a href="#">Mary Patterson</a> , <a href="#">Robyn Clay-Williams</a> , <a href="#">Siri Wiig</a> , <a href="#">Kazue Nakajima</a> , <a href="#">Axel Ros</a> .
10:00 - 10:30		Coffee break
10:30 - 12:00	90 min	Session 2 (Siri Wiig)
	S2-1	<a href="#">Horsley C</a> . The Limits of Resilience: adaptive coping and structural constraint.
	S2-2	<a href="#">Guise V, et al</a> . Principles for patient and stakeholder involvement in resilience in healthcare.
	S2-3	<a href="#">O'Hara J, et al</a> . A framework for conceiving and organising the work undertaken by patients and families to co-create safety: The Safety Work and Safety Capital (SWaSC) Model.
12:00 - 13:00		Lunch
13:00 - 14:30	90 min	Session 3 (Axel Ros)
	S3-1	<a href="#">Nakajima K, et al</a> . A methodological approach to identify measures for mitigating performance adjustments causing a systemic problem.
	S3-2	<a href="#">Austin E, et al</a> . Capacities for resilience in the Emergency Department: Viewing a complex system model through a conceptual framework.
	S3-3	<a href="#">Chuang S, et al</a> . Using the Covid-19 events to explore the mutual effects between system resilience and individual resilience in surgical services.
14:30 - 15:00		Coffee break
15:00 - 16:30	90 min	Session 4 (Carl Horsley)
	S4-1	<a href="#">Abe T</a> . Enablers for synthesizing resilience performance in different types of medical teams in Japanese university hospitals.
	S4-2	<a href="#">Fagerdal B, et al</a> . Health system factors' influence on teams' adaptive capacity – a case study in two Norwegian hospitals.
	S4-3	<a href="#">Clay-Williams R, et al</a> . Understanding misalignments and adaptations in the hospital Emergency Department, and their contribution to resilient performance.

**18:30 - Dinner at the Salt Life Restaurant (directly across the street from the hotel)**

**Wednesday 24 May – Day 2 Theme: New perspectives (students, new participants)****(Moderator)**

<b>08:30 - 09:30</b>	<b>60 min</b>	<b>Session 5</b>	<b>(Takeru Abe)</b>
	<b>S5-1</b>	<b>Ransolin N, et al.</b> Built environment knowledge for resilient performance in the connecting areas of a surgical unit.	
	<b>S5-2</b>	<b>Tsandila-Kalakou F, et al.</b> Resilience factors contributing to healthcare professionals' adaptive capacity with hospital standardization: A scoping review.	
<b>09:30 - 10:00</b>		<b>Coffee break</b>	
<b>10:00 - 11:30</b>	<b>90 min</b>	<b>Session 6</b>	<b>(Ellen Deutsch)</b>
	<b>S6-1</b>	<b>Akerjordet K, et al.</b> Reaching toward resilient leadership.	
	<b>S6-2</b>	<b>Safi M, et al.</b> The application of Resilience Assessment Grid: A managerial tool?	
	<b>S6-3</b>	<b>Seljemo C, et al.</b> The role of local context for manager`s experiences and strategies when adapting to the COVID-19 pandemic in Norwegian homecare services. A-multiple case study.	
<b>11:30 - 12:30</b>		<b>Lunch</b>	
<b>12:30 - 14:00</b>	<b>90 min</b>	<b>Session 7</b>	<b>(Kazue Nakajima)</b>
	<b>S7-1</b>	<b>Erga C, et al.</b> What does sensemaking has to offer to the field of resilient health care?	
	<b>S7-2</b>	<b>Askeland S, et al.</b> Service providers' adaptations to ensure coordinated and family-centered care for children with cerebral palsy.	
	<b>S7-3</b>	<b>Øyri S, et al.</b> Stakeholder involvement in internal and external inspection of adverse event- a multi-level study of hospitals and regulatory inspection bodies in Norway.	
<b>14:00 - 14:30</b>		<b>Short break</b>	
<b>14:30 - 14:45</b>	<b>15 min</b>	<b>Session 8 - Posters (3 min each)</b>	<b>(Mary Patterson)</b>
	<b>S8-1</b>	<b>Haase Juhl M, et al.</b> Increasing resilience in primary care? Co-creating knowledge to improve medication safety in nursing homes based on perceptions of patient safety culture at the frontline.	
	<b>S8-2</b>	<b>Ellis L, et al.</b> Resilient Health Care research during COVID-19: A scoping review of study methods, tools, and factors that develop resilience.	
	<b>S8-3</b>	<b>Lofquist E.</b> Measuring the effects of leadership interactions on resilient behaviors mediated by psychological safety in patient care.	
<b>14:45 - 15:15</b>		<b>Coffee break</b>	
<b>15:15 - 16:30</b>	<b>75 min</b>	<b>Session 9 Remembering Robert Wears</b>	<b>(Jeffrey Braithwaite)</b>

**18:00 - Dinner at the hotel on the Anastasia/Coquina Terrace**

**Thursday 25 May – Day 3 Theme: translating into practice (clinical, training)****(Moderator)**

<b>08:30 - 10:00</b>	<b>90 min</b>	<b>Session 10</b>	<b>(Siri Wiig)</b>
	<b>S10-1</b>	<b>Baxter R, et al.</b> Translation of RHC theory into practice; further findings from an empirical study first presented at RHC2022.	
	<b>S10-2</b>	<b>Har aldseid-Driftland C, et al.</b> Learning does not just happen. Establishing learning principles for tools helping to translate resilience into practice, based on a participatory approach.	
	<b>S10-3</b>	<b>Lyng HB, et al.</b> Healthcare personnel's use of boundary objects when translating resilience into practise.	
<b>10:00 - 10:30</b>		<b>Coffee break</b>	
<b>10:30 - 12:00</b>	<b>90 min</b>	<b>Session 11</b>	<b>(Axel Ros)</b>
	<b>S11-1</b>	<b>Patterson M, et al.</b> Debriefing using Safety II Principles.	
	<b>S11-2</b>	<b>Liao F, et al.</b> Engineering windows to resilient performance in holistic care training.	
	<b>S11-3</b>	<b>Liao AH, et al.</b> Improving Surgical Nurses' Retention Rate using a System-Based Individual Resilience Model at a University Hospital.	
<b>12:00 - 13:00</b>		<b>Lunch</b>	
<b>13:00 - 14:30</b>	<b>90 min</b>	<b>Session 12</b>	<b>(Kazue Nakajima)</b>
	<b>S12-1</b>	<b>Takizawa M, et al.</b> Designing medication prescription alerts management system to reduce alert fatigue.	
	<b>S12-2</b>	<b>Carrigan A, et al.</b> Twenty-one years and still going strong: a case study of the resilience and sustainability of a Type 1 Diabetes transition program.	
	<b>S12-3</b>	<b>Weggelaar M, et al.</b> Met Verve Nurses in the Lead for Patient Safety.	
<b>14:30 - 15:00</b>		<b>Coffee break</b>	
<b>15:00 - 17:00</b>	<b>120 min</b>	<b>Session 13</b> What have we heard and what have we learned (incl. coffee break) <i>Discussion</i>	<b>(Jeffrey Braithwaite and Robyn Clay-Williams)</b>

**18:30 - Dinner at the Columbia. 98 St George St, St. Augustine, FL 32084**

Dinner: meet in hotel lobby at 6 pm for shuttle to Columbia Restaurant, Downtown St. Augustine.

This is at short Lyft or Uber ride if you prefer to go into town early or stay after dinner.