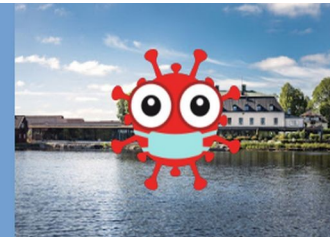


# The Resilient Health Care Society

Virtual Summer Workshop, 16-18 August 2021

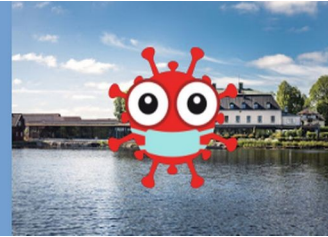


Monday August 16, 2021		
UTC	Theme: Co-design	Chair: Carl Horsley
06:00 - 06:30	Andrew Johnson	Health Emergency Operations Centre Reimagined - Consumer Co-design in Crisis
06:30 - 07:00	Veslemøy Guise	Identifying, categorizing, and mapping stakeholders and stakeholder relationships in resilience in healthcare: preliminary findings from a stakeholder analysis
07:00 - 07:30	Elizabeth Buikstra	Comparing Models of Care post Capital Upgrade to an Emergency Department
07:30 - 07:35	Jo Wailing	Restorative inquiry: A resilient response to systemic harm?
07:35 - 08:00	Open discussion	
	Theme: Improvement work	Chair: Siri Wiig
14:00 - 14:30	Hitoshi Sato	Real-time information-sharing through a Wireless Intercom System among Anaesthesiologists to enhance their adaptive capacity in an operating department.
14:30 - 15:00	Karina Wahl	Studying the use of the Resilient Performance Enhancement Toolkit: Experiences from the NICU in Jönköping, Sweden.
15:00 - 15:30	Al Ross	How dentists do Resilient Health Care with minimal support, and what they think of it
15:30 - 15:35	Berit Axelsson	An attempt to change leadership and employeeship in a complex environment during a pandemic.
15:35 - 16:00	Open discussion	
	Theme: Design	Chair: Andrew Johnson
22:00 - 22:30	Robyn Clay-Williams	Handover between and within systems: Using Functional Resonance Analysis Method (FRAM) to model the mental health patient journey from ambulance through the emergency department.
22:30 - 23:00	Claudia Disconzi	Rapid Response Teams: Design for Resilient Performance in practice
23:00 - 23:30	Natália Ransolin	Does evidence-based design fit the complexity of healthcare services? A systematic literature review
23:30 - 23:35	Harumi Kitamura	Peer-to-peer interacting platform empowering patients with cancer and chronic diseases
23:35 - 24:00	Open discussion	

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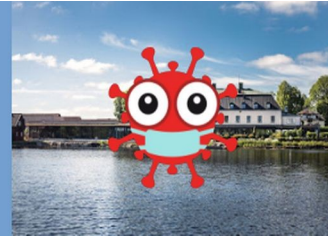


Tuesday August 17, 2021		
UTC	Theme: Methods (RAG)	Chair: Janet Anderson
06:00 - 06:30	Carl Horsley	What Forms and Maintains the Current Safety Norm?
06:30 - 07:00	Birte Fagerdal	Adaptive capacity in hospital teams- A multiple case study
07:00 - 07:30	Mariam Safi	Supporting and managing the resilient performance of a medical ambulatory care using the Resilience Assessment Grid (RAG)
07:30 - 07:35	Elizabeth Austin	Dynamic sustainability in the Emergency Department: Using Cognitive Work Analysis to model and design resilient systems
07:35 - 08:00	Open discussion	
10:00 - 12:00	RHCS General Assembly	
	Theme: Methods (FRAM-RAG)	Chair: Ellen Deutsch
22:00 - 22:30	Kazue Nakajima	An FRAM analysis of a fatal medication adverse event for proactive safety management by understanding everyday clinical work
22:30 - 23:00	Marit S. de Vos	Safety-II in the Labor Ward: FRAM and resilience potentials to assess safety in everyday practice
23:00 - 23:30	Stella Xavier Terra	Relationships between resilient healthcare and workload: an exploratory study
23:30 - 23:35	J. C. Long	Making networks resilient: dealing with the loss of key players
23:35 - 24:00	Open discussion	

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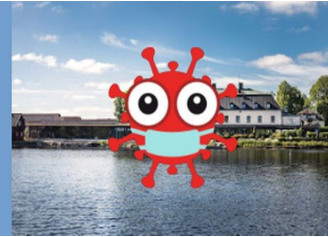


	Wednesday August 18, 2021	
UTC	Theme: System level adaptations	Chair: Jo Wailing
06:00 - 06:30	Carl Horsley	The Extraordinary is Built on the Everyday
06:30 - 07:00	Cecilie Haraldseid-Driftland	The role of collaborative learning in resilience in healthcare - A thematic qualitative metasynthesis of resilience narratives
07:00 - 07:30	Hilda Bøe Lyng	Balancing adaptation and innovation for resilience in healthcare - a meta-synthesis of narratives
07:30 - 07:35	Lev Zhuravsky	Dancing among Chaos: Creating Shared Understanding in Low-Chance, High-Impact Events
07:35 - 07:40	Louise Ellis	Exploration of individual and system resilient characteristics in the implementation of a community-based mental health intervention
07:40 - 08:00	Open discussion	
	Theme: Covid 19	Chair: Rob Robson
14:00 - 14:30	Jane K. O'Hara	Scaffolding our systems: How did the public co-create healthcare system resilience during the Covid-19 pandemic?
14:30 - 15:00	Shawna Perry	Preserving newly demonstrated healthcare worker resilience: "Can old systems really learn new tricks?"
15:00 - 15:30	Ellen Deutsch	Simulation: an honest broker to span boundaries
15:30 - 15:35	Andrew Smaggus	Resilient Health Care and Health Systems Resilience: Two sides of the same coin or different coins?
15:35 - 16:00	Open discussion	
	Theme: Covid-19	Chair: Shawna Perry
22:00 - 22:30	Andrew Johnson	Co-Design in Crisis - Development of an Ethical Guide to Decision Making in COVID-19
22:30 - 23:00	Shin Nakajima	A case study about how to demonstrate the graceful extensibility amid the COVID-19 pandemic under resource constraints in a Japanese hospital
23:00 - 23:05	Kazuki Sasaki	Crisis management : Our approaches to surgeries under COVID-19 crisis
23:05 - 24:00	Final thematic discussion	

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To ensure the smooth running of this Virtual Summer Workshop, each session will have a Technical Chair. The Technical Chair will support the Session Chairs in case of any technical issues with the presentations.

Time slot (UTC)	August 16	August 17	August 18
06:00 - 08:00	Robyn Clay-Williams	Robyn Clay-Williams	Robyn Clay-Williams
14:00 - 16:00	Axel Ros	Axel Ros	Axel Ros
22:00 - 24:00	Mary Patterson	Mary Patterson	Mary Patterson