

Name: Nawal Khattabi

Director - Risk Management, Patient Safety & Patient Engagement

Nawal Khattabi is the Risk Management & Patient Safety Director at Primary Health Care Corporation (PHCC), a healthcare organization that manages 27 Health Centers across the State of Qatar serving the 1.7M of the population of the state. Nawal is leading the Risk Management, Patient Safety and Patient Engagement Programs and is a recognized leader in System-focused incident reviews, systems safety improvement and Clients and Community Engagement. Her most recent experience and interest include Human Factors, Systems safety and Resilience Engineering.

Nawal earned a Master Degree in Human Factors and System Safety from Lund University in Sweden, a Master of Science in Clinical engineering from University of Montreal and a Bachelor degree in Electrical Engineering from the Polytechnique Montreal. Nawal is a Certified Professional in Healthcare Risk Management by the American Hospital Association, certified Project Management Professional by the Project Management Institute and Certified Balanced Scorecard professional. She is also ISQua Fellow and Black Belt Lean Six Sigma.

